

## ***SOUTHERN RESOURCE CENTER***

### **Performance Plan 2000**

#### **Executive Summary**

The Southern Resource Center is dedicated to providing our customers ***Results, Satisfaction, and Choices*** in their transportation decisionmaking. We do this through our staff of technical experts who have the knowledge, skills, and determination to solve transportation problems. If there is a discipline for which we do not have the appropriate expert, we have the ability to find that person anywhere in the country.

We also serve our customers by implementing the Southern Resource Center (SRC) Performance Plan for 2000. Below is a summary of the Plan's structure, which highlights a few of the experts and services we have available for you.

#### **The SRC Plan's Structure**

The Federal Highway Administration (FHWA) is a knowledge-sharing and partnering organization. Our knowledge resides in more than 100 years of documented experience and dedicated people. Through their talents and access to professional networks, FHWA employees share advances and information which benefit the entire transportation community. Through innovative partnership concepts such as ONE DOT, the FHWA is also working with other agencies in the DOT family to create the finest transportation system in the world. At the core of this effort is the FHWA National Strategic Plan (NSP).

This Plan is the driving force behind everything we do. The NSP gives every FHWA employee and office five strategic goals to strive for. These nationally critical goals are to improve Human and Natural Environment, Productivity, Mobility, Safety and National Security. At the Southern Resource Center, we have structured our own Performance Plan to meet the NSP goals and satisfy our customers as quickly as possible. Our Plan is divided into three key elements: **NSP Goal, SRC Business Solution, and SRC Timetable for Results**. The elements are deliberately intertwined; we ask each SRC employee to align customer solutions with NSP goals and complete the service (i.e., solve the customer's problem) by a definite date. We also have internal yardsticks to measure our performance.

The Southern Resource Center Performance Plan applies the same operating technique to every goal in the FHWA National Strategic Plan. You can read our techniques and performance goals in our executive summary. Please visit the rest of our website to learn more about our services and staff. The Southern Resource Center is dedicated to providing transportation choices that lead to results which satisfy our customers.

**NSP Goal****SRC Business Solutions****Timetable for Results*****1. Human & Natural Environment***

Protect and enhance the natural environment and communities affected by highway transportation

**Expert Assistance:**

*Lead Environmental Justice seminars to “mainstream” EJ into transportation decisionmaking process* – SRC Environmental Team Leader Bob Wheeler teaches EJ principles.

*Sessions being scheduled nationwide*

**Training:**

*Provide technical assistance in application of air quality principles* – SRC’s Air Quality Specialist, Andy Edwards, leading nationwide effort.

*Ongoing nationwide effort*

*Assistance with Title VI, including DBE & Contractor Compliance* – Civil Rights Manager Teresa Banks has developed detailed seminar.

*Ongoing nationwide effort*

**Technology Delivery:**

*“Champion” context-sensitive design* – SRC experts Bob Wheeler and Eric Worrell lead effort to mainstream into highway design process.

*September 2000*

**Interagency Coordination:**

*Southeast Natural Resource Leaders Group* – Bob Wheeler helps develop TEA-21 labs incorporating environmental sensitivity into transportation decisionmaking.

*August 2000*

*Champion Garrett Morgan and other educational programs* – Marketing expert Judith Johnson directs SRC team.

*Ongoing nationwide effort*

## 2. Productivity

Continually improve the economic efficiency of the Nation's transportation system

### **Training:**

*Pavement and Materials Life-Cycle Cost Analysis* – SRC experts Michael Smith & Angel Correa present workshops across the country on this critical analysis.

*Ongoing nationwide service*

### **Expert Assistance:**

*Technical assistance & expertise on numerous government financing techniques* – Innovative Finance expert Frederick Werner discusses TIFIA, GARVEE, and more.

*Ongoing nationwide service*

*Improve rail, highway and utility auditing processes* – SRC's John Jeffers is nationally renowned authority in this field.

*Ongoing nationwide service*

### **Technology Delivery:**

*Sponsor and host geophysical and geotechnical conferences* – SRC boasts internationally recognized experts in Barry Berkovitz and Andy Munoz.

*Ongoing national and international service*

### **Interagency Coordination:**

*Re-establish Southeastern Hydraulic Excellence Team* – Cynthia Hall leading drive to unite different modes and increase expertise.

*June 2000*

## 3. Mobility

Continually improve the public's access to activities, goods, and services

### **Expert Assistance:**

*Develop and deliver training on ITS standards & utilization* – Greg Jones is our ITS expert.

*Sessions to be scheduled*

### **Technology Delivery:**

*PONTIS 2000 & virtual team development* – SRC Bridge Management Engineer Mike Fraher has unparalleled knowledge of PONTIS.

*Develop 3-day course by FY 2001*

*Asset management and pavement management, design and LTPP analysis* – SRC's Angel Correa and Luis Rodriguez provide high-level expertise in these specialties.

*Ongoing nationwide service*

### **Interagency Coordination:**

*Partner with Divisions, FTA, and FAA to provide model for addressing airport access in transportation planning process* – Transportation Modeling Specialist Bob Radics appointed leader of DOT interagency group.

*Model expected by June 2000*

## **4. Safety**

### **Technology Delivery:**

*Organize "Safety Summit" to highlight partnership opportunities for solving national safety issues* – SRC Team Leader and traffic safety expert Frank Julian is key figure in this critical effort.

*August 2000*

### **Expert Assistance:**

*Review "Safe Community" concept to identify Best Practices* – Jerry Jones of the SRC creating a plan to highlight this critical safety initiative.

*September 2000*

**Training:**

*Present workshops on “Designing Highways for Older Drivers” – SRC expert Eric Worrell is instructor for this important initiative.*

*Sessions being scheduled nationwide*

**5. National Security**

Improve the Nation’s national defense mobility

**Technology Delivery:**

*Conduct a workshop, “Regional Traffic Management during Natural Disasters”, in Atlanta, Georgia – Greg Jones to discuss deployment of multi-state, integrated traffic management tools.*

*September 2000*